CERTIFIED KANBAN TRAINING

# FLOW MANAGER

A two-day course from Kanban University

TWO DAY COURSE

## Make flow visible.

Learn practical ways to manage the movement of customer-valued work, identify bottlenecks, and create a more predictable flow of delivery.

Flow Manager is a two-day course for agile professionals, team leads, and managers who want to improve end-to-end flow and business performance. It focuses on practical flow-management skills that help teams see work, notice constraints, and make better decisions about delivery.



AT A GLANCE

DURATION
**2 days**

FORMAT
**Online or in person**

PREREQUISITES
**None**

## Is Flow Manager the right course for me?

If you want to improve how work flows through your team or service – not just how individual tasks get done – this course is built for you.



**You need clearer flow.**

- You want to see how work moves from request through delivery, rather than manage isolated tasks.



**You lead delivery work.**

- You support teams or services where delays, blockers, and handoffs affect customers.



**You want a practical next step.**

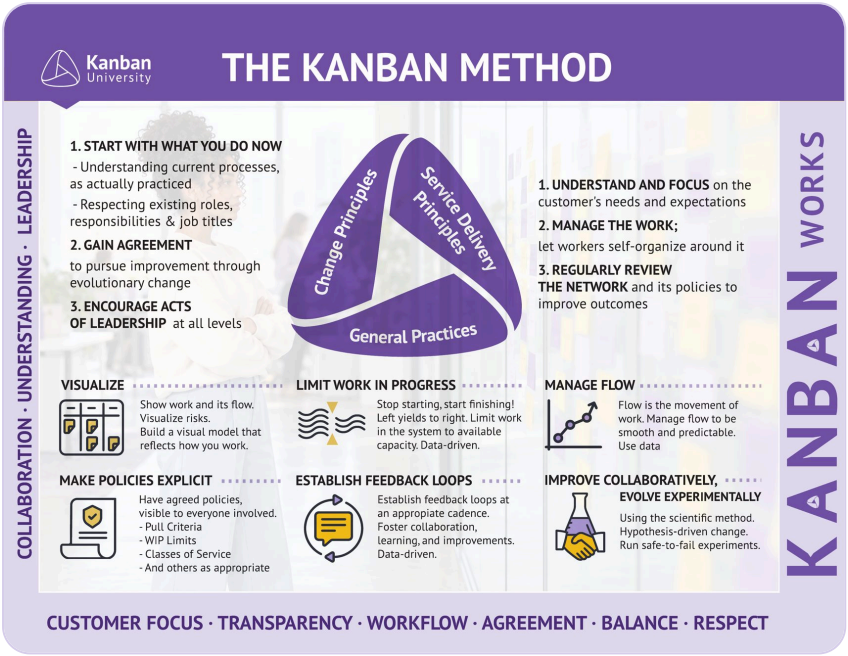
- You are ready to build a shared language for improving the everyday flow of work.

FLOW MANAGER

# SEE, MANAGE AND IMPROVE THE FLOW OF WORK

Practical ideas and habits you can bring back to the work, people, and services you support.

## Learn the foundations of the Kanban Method.




### Completion and credential.

Attend and actively participate to receive your certificate of completion and earn the Flow Manager credential from Kanban University.

Certificate

Credential

Taught by an **accredited Kanban University trainer**. Format depends on the trainer – check each class listing for details. **Team Kanban Practitioner** is an optional first step if you are new to Kanban.

COURSE FOCUS · FLOW MANAGEMENT

**See**
- Work & flow
- Constraints

**Manage**
- Demand & WIP
- Service delivery

**Improve**
- Feedback loops
- Next practice

## Your outcomes from the Flow Manager course.

**01 See end-to-end work**

Make customer-valued work and its movement through a service more visible.

**02 Notice constraints**

Recognise bottlenecks and flow problems early enough to respond deliberately.

**03 Improve predictability**

Use flow thinking to support more reliable delivery conversations.

**04 Build shared habits**

Create a practical common language for managing work together.

Kanban University

**Find a Flow Manager course**

Browse classes with accredited trainers: scan the code or visit kanban.university/courses →

info@kanban.university

#KanbanWorks