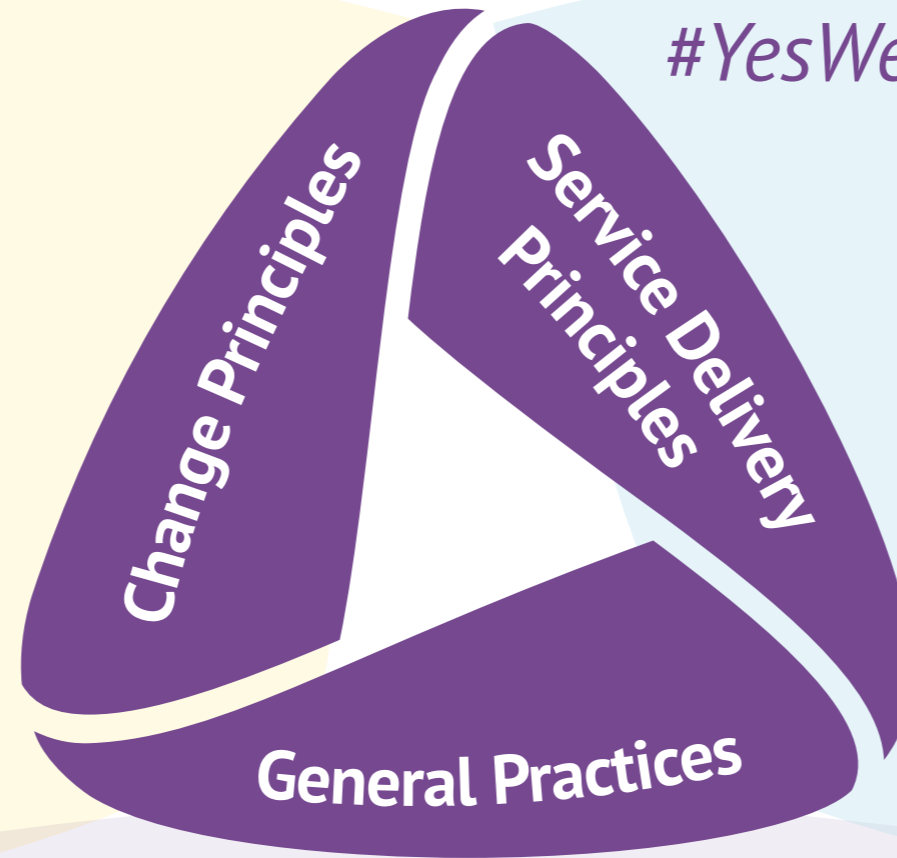




#YesWeKanban



1. START WITH WHAT YOU DO NOW

- Understanding current processes, as actually practiced
- Respecting existing roles, responsibilities & job titles

2. GAIN AGREEMENT

to pursue improvement through evolutionary change

3. ENCOURAGE ACTS OF LEADERSHIP at all levels

1. UNDERSTAND AND FOCUS on the customer's needs and expectations

2. MANAGE THE WORK; let workers self-organize around it

3. REGULARLY REVIEW THE NETWORK and its policies to improve outcomes

VISUALIZE



Show work and its flow. Visualize risks. Build a visual model that reflects how you work.

LIMIT WORK IN PROGRESS



Stop starting, start finishing! Left yields to right. Limit work in the system to available capacity. Data-driven.

MANAGE FLOW



Flow is the movement of work. Manage flow to be smooth and predictable. Use data.

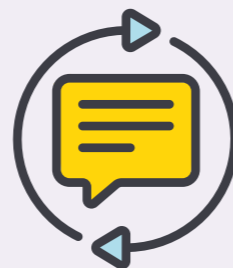
MAKE POLICIES EXPLICIT



Have agreed policies, visible to everyone involved.

- Pull Criteria
- WIP Limits
- Classes of Service
- And others as appropriate

ESTABLISH FEEDBACK LOOPS



Establish feedback loops at an appropriate cadence. Foster collaboration, learning, and improvements. Data-driven.

IMPROVE COLLABORATIVELY, EVOLVE EXPERIMENTALLY



Using the scientific method. Hypothesis-driven change. Run safe-to-fail experiments.